

Infoblox Professional Services

NIOS Package Add-Ons Addendum

1 Description of Package Add-ons

Infoblox will perform the purchased add-ons outlined in the “Additional Services” section below in conjunction with the NIOS Migration Package Purchased.

1.1 Additional Services

Additional Migration Event

Additional purchased migration events will follow the tasks outlined in the Service Description of the purchased package.

Additional Data Source

Additional data sources will follow the tasks outlined in the Service Description of the purchased package.

Additional DNS Infrastructure Protection Profile Implementation

Additional profile addition will follow the tasks outlined in the Service Description of the purchased package.

DNS Traffic Control (DTC) Configuration

The following tasks will be performed:

| Task # | Description | Acceptance Criteria |
|--------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| 1 | Infoblox will perform the following configuration tasks: 1. Configure Topology settings if applicable. 2. Add up to four (4) DTC Server Object. 3. Add up to two (2) DTC Pools. 4. Add up to four (4) Health Monitors. 5. Add up to two (2) LBDN. | See task 2. |
| 2 | Customer will perform all testing activities, limited to one (1) business day, and report to Infoblox identified issues with assigned priority. Infoblox will review the shared issues list, work with the Customer to prioritize them, and adjust as needed. Infoblox will then assist Customer to resolve the jointly agreed upon critical and high priority issues. | The critical and high priority Infoblox related issues stemming from Customer testing have been resolved by Infoblox. |
| 3 | Infoblox will assist Customer with go live activities as part of a jointly defined task list. Go live activities will be limited to two (2) business days. | Jointly defined Infoblox related critical and high priority issues have been resolved by Infoblox. |

Assumptions

1. Subnets and network containers requiring Extensible Attributes for DTC topologies must be configured.
2. Customer to compose all test scripts and perform all testing activities.

IPAM for Microsoft Configuration

The following tasks will be performed:

| Task # | Description | Acceptance Criteria |
|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|
| 1 | <p>Infoblox will perform the following configuration tasks:</p> <ol style="list-style-type: none"> 1. Configure IPAM for Microsoft: 2. Up to five (5) Microsoft Servers connected to the Grid Manager. 3. IPAM for Microsoft is operating in a "Read-Only" or "Read-Write" mode. 4. DNS/DHCP data from Microsoft is synchronized between the Grid Manager and the Microsoft DNS/DHCP systems. 5. Microsoft Sites feature is configured in the Grid Manager if applicable. 6. Configure Network Users feature if applicable. | See task 2. |
| 2 | <p>Customer will perform all testing activities, limited to one (1) business day, and report to Infoblox identified issues with assigned priority.</p> <p>Infoblox will review the shared issues list, work with the Customer to prioritize them, and adjust as needed. Infoblox will then assist Customer to resolve the jointly agreed upon critical and high priority issues.</p> | Jointly defined Infoblox related critical and high priority issues have been resolved by Infoblox. |

Assumptions

1. Customer to compose all test scripts and perform all testing activities.

Network Insight Configuration

The following tasks will be performed:

| Task # | Description | Acceptance Criteria |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|
| 1 | <p>Infoblox will perform the following configuration tasks:</p> <ol style="list-style-type: none"> 1. Add up to five (5) SNMPv2/3 Credentials. 2. Add up to five (5) SSH Credentials. 3. Add up to ten (10) seed routers. 4. Enable discovery for up to ten (10) subnets/networks. | See task 2. |
| 2 | <p>Following task #1, Customer will perform all testing activities, limited to one (1) business day, and report to Infoblox identified issues with assigned priority.</p> <p>Infoblox will review the shared issues list, work with the Customer to prioritize them, and adjust as needed. Infoblox will then assist Customer to resolve the jointly agreed upon critical and high priority issues.</p> | Jointly defined Infoblox related critical and high priority issues have been resolved by Infoblox. |

Assumptions

1. Customer to compose all test scripts and perform all testing activities.
2. Network Insight is limited to a single probe and consolidator.



Infoblox unites networking and security to deliver unmatched performance and protection. Trusted by Fortune 100 companies and emerging innovators, we provide real-P visibility and control over who and what connects to your network, so your organization runs faster and stops threats earlier.

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