

DATASHEET

# Infoblox Reporting and Analytics Optimization

## WHAT'S INCLUDED

- **Implementation:** Reporting and Analytics Server implementation and integration with Infoblox Grid
- **Consultation:** Consultation on existing reports and identification of high-value reports
- **Custom reports:** Custom report development (up to 4 reports) based on your needs
- **Alert Configuration:** To help you identify thresholds and configure alerts (dozens to choose from)
- **Dashboard:** Configure the dashboard based on your custom reports (up to 4 components).
- **Knowledge transfer:** Transfer knowledge on best practices and how to create custom reports to your team
- **Configure alert recipients:** Configure report and alert recipients based on organization roles
- **Recursive DNS Services with EDNS:** Highly available recursive DNS service with geo-location response

Infoblox Reporting and Analytics Optimization service helps you get actionable intelligence from your Infoblox Grid® with custom reports, configured alerts, and knowledge transfer on creating custom reports. Delivered by Infoblox Professional Services as a fixed-fee project, the optimization service removes risks and delivers value right from the beginning, when our experts work with your team to understand your business needs and identify high-value reports to be implemented.

## Are You Getting Value Out of Reporting and Analytics?

Are you getting the most out of your Infoblox Reporting and Analytics software? Are you receiving critical alerts that monitor the health of your Infoblox Grid? How many of the 30+ out-of-the-box reports are operational? If you answered no to any of these questions, you need Infoblox Reporting and Analytics Optimization service. Putting reporting and analytics to good use means you have what you need to run a healthy Infoblox Grid.

## Expert Help Can Expedite the Path to Actionable Intelligence

Getting actionable intelligence that works for you depends on how well you have set up your reporting and analytics environment once you have completed deploying Infoblox Grid. While you may have a good idea of what your business is looking for, you are challenged with both expertise and knowledge on best practices.

- Your Infoblox deployment focuses on setting up the Infoblox Grid, and reporting and analytics is covered as an element of overall scope rather than as a specialized task.
- Your team may not be aware of various capabilities of reporting and analytics that can give you value immediately.
- Your team can take advantage of professional help in determining what works best and get training on custom reporting to continue to develop reports later.

## A Package Service from Experts

Whether your team is at the beginning stages or already up and running, our expert professionals can help you maximize your investment. The service is designed to show you what the possibilities are for KPIs, alerts, reports, and dashboards; deliver the alerts and reports that meet your unique requirements; and transfer the knowledge to your team to continue the report development. While the initial implementation of Infoblox Grid briefly touches on reporting and analytics, the optimization service is designed to take a deeper dive and optimize your environment.

## Fixed Fee for Faster Decision Making and Value

Unlike a typical professional services engagement, the Reporting and Analytics Optimization service is designed to be delivered at a fixed fee, while meeting your unique requirements. With both scope and cost determined and defined, the optimization service allows you to focus on execution and take advantage of the Infoblox Reporting and Analytics Quickly.

## Faster and Comprehensive Requirements Gathering

As part of the requirements gathering session, our Pro Services team will share a wide range of out-of-the-box reports from the product and the custom reports contributed by the Infoblox Experts Community to help you identify high-value reports and finalize requirements quickly.

## Key Benefits

### Reduce Risk

With a fixed fee approach, you are on your path to a risk-free implementation. You know exactly what you are getting no matter how unique your requirements are.

### Benefit from Expertise

Draw from experience from our Pro Services team that can bring best practices from other customers around the world.

## Save Time

Choose from 30+ out-of-the-box reports and dozens of community-contributed custom reports. Know what good looks like and avoid experimentation.

## Lay the Ground for a Successful Path Forward

The optimization service prepares your team to take the baton to march forward to continue to develop custom reports and dashboards.

## Engagement Model

The engagement model will involve both remote and on-site services depending on the phase of the work. A lead consultant will work with your team to gather requirements and an engineer will work on the configuration and report buildout. The lead consultant will function as the program manager and will also lead the knowledge transfer session with your team.

## Why Infoblox Professional Services

With hundreds of expert associates available across the globe, the Pro Services team at Infoblox is an integral and critical path to success for our customers. As a special team that can apply Infoblox technologies to customer environments and provide innovative solutions, the Pro team is your trusted advisor to make the most out of your Infoblox investment.



Infoblox is leading the way to next-level DDI with its Secure Cloud-Managed Network Services. Infoblox brings next-level security, reliability and automation to on-premises, cloud and hybrid networks, setting customers on a path to a single pane of glass for network management. Infoblox is a recognized leader with 50 percent market share comprised of 8,000 customers, including 350 of the Fortune 500.

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