Infoblox Professional Services: Planning and Design Services Overview

Expertise and Experience:
The Infoblox Professional Services Team

Within organizations large and small, networks are always in flux, constantly adjusting to changes and updates. As today’s network complexities multiply, network reliability and business continuity require IT staff to have a sound knowledge of their network architecture and products and their interactions.

Infoblox Professional Services help you maximize your investment in your network infrastructure and your Infoblox products by giving you a holistic view of your network. Our experienced and highly skilled consultants work with you in depth to understand your organization’s unique challenges and goals, and then design strategies to help you meet these challenges and achieve your business goals—all while reducing the total cost of ownership.

Full Lifecycle Support: Implementation Services

The Infoblox Professional Services team provides full lifecycle support for Infoblox customers, from pre-deployment architecture workshops to implementing Infoblox solutions in a cost-effective way. Our services are structured around the industry standard plan, design, implement, operate, and optimize (PDIOO) service model.

Within this service lifecycle are the planning and design phases. Whether this is a DDI or Network Automation solution, we will help you plan your project and identify key tasks, responsibilities, milestones, and success criteria.

We can also assist with a dedicated workshop to pull in all the key stakeholders for your project to get buy-in and develop the appropriate design and strategy to implement your solution within project and risk parameters.

This phase of the lifecycle is the foundation for all remaining phases of the project.

FEATURES AND BENEFITS

- **Accelerate your migration**
  Infoblox experts keep your project on track and coordinated throughout the implementation cycle, ensuring your investment returns a successful ROI.

- **Build a solid foundation**
  Our experts will help you define, map, and document a deployment strategy that fits your risk model and goals.

- **Minimize deployment risk**
  Leverage Infoblox best practices to ensure a successful implementation of your Infoblox solution.
Planning Services: Project Management

The Project Management service gives you access to experience-based project management in effecting the delivery of DDI and NCCM solutions in every size of environment. The project manager (PM) will oversee project scheduling, resourcing, issue resolution, and project execution with your project team to ensure your Infoblox investment returns the ROI you are looking for to meet your business initiatives.

- Discuss project tasks, milestones, and dates with a dedicated resource to help manage your project
- Develop a project plan that all key stakeholders will follow, tracking each phase of the project, risks, and timeline
- Provide a single point of contact for all of your Infoblox project-related matters

Planning Services: Migration Strategy Workshop

The DDI Migration Strategy Workshop engages you at the start of your migration plans with the goal to give you a documented migration strategy that will meet high-performance network requirements, and with confidence in the success of the migration project.

Leverage the years of experience our Infoblox engineers have in doing these migration projects, and let them help you understand the challenges, risks, and steps needed to complete your project successfully. High-level topics include:

- Discuss migration options and considerations with a thorough expert review of your current external DNS, internal DNS, and internal DHCP implementation
- Develop an approach to migrating from your current DDI technology to Infoblox that fits within your risk and operational models
- Provide comprehensive knowledge of how the Infoblox solution will integrate and best practices
- Understand your current change management procedures to be integrated into the strategy
- Document the agreed-on migration strategy as the basis for moving forward

Design Services: Architecture Workshop

In a DDI Architecture Workshop, the Infoblox Professional Services team works to establish that a sound architecture is in place in order to ensure a successful deployment. This critical step sets the table for future initiatives and expansions.

Optimize your staff’s time by entrusting the responsibility of researching and documenting the new design, architectural findings, or other network enhancement planning to Infoblox’s experienced engineers. High-level topics include:

- Minimize risk of deployment issues
- Improve your DDI service delivery capabilities
- Eliminate complications by understanding your DNSSEC and IPv6 options up front
- Simplify your environment by identifying potential consolidation or separation of functions per system
- Document the agreed-on architecture that can be used as a basis for all future network initiatives

The Infoblox Professional Services team provides full lifecycle support to help you get your Infoblox solutions up and running quickly and efficiently, minimizing risk and providing you with the most cost-effective return on investment of your Infoblox solution. For more information on Infoblox Implement Services, along with Planning, Design, Operate, and Optimize Services, please contact your local Infoblox representative, or email info@infoblox.com.