Infoblox Subprocessors as of 12/7/2023

Subprocessor	Purpose	Data Elements Processed	Location of Processing
Applicable to Cloud Products (Blox One Threat Defense, Blox One DDI)			
AWS	Cloud Hosting Service	Endpoint IP address MAC address Host name Userid in B1TD DNS log data	USA (AWS East Region)
OKTA	Security / Single-sign on Okta is the identity provider for SSO / SAML supporting customer login to Infoblox cloud products	First and last name Title Position Employer Contact information (company, e-mail, phone, address) ID data IP address Connection data Localization data	USA
Customer Support			
Five9	Call Center Software Routes calls to Infoblox customer support centers.	Call routing data Recording of voice conversation (30days)	USA
NICE inContact	Call Center Software Routes calls to Infoblox customer support centers.	Name IP address Geo location Phone number Company name Online identifier System information Voice identification, Call transcripts	USA
Salesforce	Sales and order management and	System administrator / technical contact information for customer support (name, work email,	USA

Subprocessor	Purpose	Data Elements Processed	Location of Processing
	customer relationship management	work phone number, time zone)	
Atlassian Corp Plc	Jira software – Ticketing System / RFEs Jira is a tracking system for bugs and Requests for Enhancements.	Employees first and last name Email address Phone number Job title Time zone Customer data uploaded through support ticket	USA
Company Communication			
Google	Productivity applications, Google Drive	Google Apps suite is used for documentation, meeting notes, internal specs, architecture diagrams, that includes product related personal data and personal data of customer representatives	USA
Marketo	Sales, Marketing, and Business Development / Campaign Analysis	First and last name Employer Business role Professional title Contact information (e.g., email, phone, physical address) Business network Business experience Business interests Localization data Device identification data	USA
Microsoft	Office365 email	Email may contain product related personal data and personal data of customer representatives	USA
Outreach.io	Sales Enablement Platform	First and last name Title Position	USA

Subprocessor	Purpose	Data Elements Processed	Location of Processing
		Employer Contact information (company, email, phone, physical business address) ID data, such as email addresses, usernames, and phone numbers Professional life data Localization or electronic connection data, such as IP addresses and mobile device IDs	