

Instructions for returning a defective/evaluation appliance:

1. Use the packaging supplied with your replacement. Only Infoblox approved packaging is accepted. Make sure that the RMA # is written on the outside of the box.
2. You must use the original packaging to return your evaluation appliance after the trial is completed.
3. For U.S. customers, fill in the shipper information in the United Parcel Service (UPS) waybill that was included in the packaging, and affix the waybill to the shipping container after removing any other shipping labels.
4. For customers outside the U.S., please schedule a pickup through this e-mail address: dislops@dislsfo.com .
5. If for any reasons you did not receive the waybill or are having issues with the return, please contact logistics@infoblox.com for assistance.