

## DATASHEET

# Global RMA depot locations

## October 2025

For customers located outside of the United States, Infoblox offers replacement for failed hardware units on a Next Business Day (NBD) delivery basis for appliances within the delivery radius of one of our RMA Depot Locations. These locations are listed below. If an RMA is required for an appliance located outside of the delivery radius serviced of one of our RMA Depot locations, the RMA replacement will be facilitated by reasonable efforts delivery.

### NORTH AMERICA

Region	Depot Location	Countries Covered	SLA	Comments
United States	West Sacramento	United States	NBD	-
Canada	Brampton	Canada	NBD	-

### SOUTH AMERICA

Region	Depot Location	Countries Covered	SLA	Comments
Argentina	Bueno Aires	Argentina	NBD	Some locations may be out of radius for NBD.
Brazil	Sao Paulo	Brazil	NBD	Some locations may be out of radius for NBD.
Mexico	Mexico City	Mexico	NBD	Some locations may be out of radius for NBD.

### ASIA PACIFIC:

Region	Depot Location	Countries Covered	SLA	Comments
Australia	Sydney	Australia	NBD	Some locations may be out of radius for NBD.
China	Shanghai	China	NBD	Some locations may be out of radius for NBD.
Hong Kong	Hong Kong	Hong Kong	NBD	

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India	Bangalore	India	NBD	Some locations may be out of radius for NBD.
Indonesia	Jakarta	Indonesia	NBD	Some locations may be out of radius for NBD.
Japan	Yokohama-shi	Japan	NBD	Some locations may be out of radius for NBD.
Korea, republic of	Seoul KR	Korea, republic of	NBD	Some locations may be out of radius for NBD.
Malaysia	Kuala Lumpur	Malaysia	NBD	Some locations may be out of radius for NBD.
Philippines	Manila	Philippines	NBD	
Singapore	Singapore	Singapore	NBD	
Taiwan, province of China	Taipei	Taiwan, province of China	NBD	Some locations may be out of radius for NBD.
Thailand	Bangkok	Thailand	NBD	Some locations may be out of radius for NBD.

**EUROPE AND MIDDLE EAST:**

Region	Depot Location	Countries Covered	SLA	Comments
Kuwait	Kuwait City	Kuwait	NBD	-
Netherlands	Amsterdam	All EU countries	NBD	Some locations may be out of radius for NBD.
Qatar	Doha	Qatar	NBD	-
Saudi Arabia	Riyadh	Saudi Arabia	NBD	Some locations may be out of radius for NBD.
South Africa	Johannesburg	South Africa	NBD	Some locations may be out of radius for NBD.
Switzerland	Zurich	Switzerland	NBD	-
United Arab Emirates	Dubai	United Arab Emirates	NBD	
United Kingdom	London	United Kingdom	NBD	-
Egypt	Cairo	Egypt	NBD	



Infoblox unites networking, security and cloud with a protective DDI platform that delivers enterprise resilience and agility. We integrate across hybrid and multi-cloud environments, automate critical network services and preemptively secure the business—providing the visibility and context needed to move fast without compromise.

**Corporate Headquarters**  
2390 Mission College Blvd, Ste. 501  
Santa Clara, CA 95054

+1.408.986.4000  
[www.infoblox.com](http://www.infoblox.com)