

## **COURSE OUTLINE**

## **CDAT: Core DDI Advanced Troubleshooting 8.0**

	DDI – ADVANCED PRODUC	T TRAINING
Course Description	Understand the Infoblox support process and tools available to assist your Core DDI troubleshooting efforts. Troubleshoot the Infoblox Grid and HA (high availability) pairs. Study common root cause analysis and resolution strategies and techniques for network connectivity and DNS and DHCP issues. Use a case-study approach to apply your learnings to real-life failure scenarios and recovery methods.	
Target Audience	This is an advanced-level course for team members who provide technical support and troubleshooting for the Infoblox DDI product.	
Duration	2 days	
Learning Style	Lecture and hands-on lab exercises using a break-fix approach to troubleshoot and resolve common operational issues.	
Available Modalities	Instructor-led	
Maximum Class Size	8 attendees	
Prerequisites	Attendees should have completed the Core DDI Configuration & Administration course and have at least six months' experience supporting Infoblox DDI products.	
Accreditation	Core DDI Advanced Troubleshooting (CDAT) attendance on completion of course.	
	Core DDI Advanced Troubleshooting (CDAT) accreditation exam (on-line, open-book).	
Training Credits	20	
Course Topics	<ul> <li>Infoblox Support</li> <li>Troubleshooting</li> <li>NIOS Expert Topics</li> <li>Grid and Grid Members</li> </ul>	<ul><li>DNS</li><li>Dynamic DNS</li><li>DHCP</li><li>Service Failure-Recovery</li></ul>



Infoblox enables next-level network experiences with its Secure Cloud-Managed Network Services. As the pioneer in providing the world's most reliable, secure and automated networks, we are relentless in our pursuit of network simplicity. A recognized industry leader, Infoblox has 50 percent market share comprised of 8,000 customers, including 350 of the Fortune 500.